

## Dogwidgets DW-14 dog training vibration collars user's manual

### Preparation:

1) Check the 9-volt battery of the remote control and see if it's properly installed because the factory installed it upside down to save the battery life. The +/- side of the battery should touch against the 2 springs of the remote control. Follow the diagram inside the battery compartment on where to put the +/- side of the 9-volt battery.



2) Charge the collars for 8 hours straight for the first charge and 4 to 6 hours after. The red led light of the collar will flash, meaning the collars are charging. Red led light of the collars will go solid after a full charge.



3) Install the strap to the collar by inserting them through the 2 brackets on the collar. Adjust the length and snug fit the collar to your dog's neck.



### Training tips:

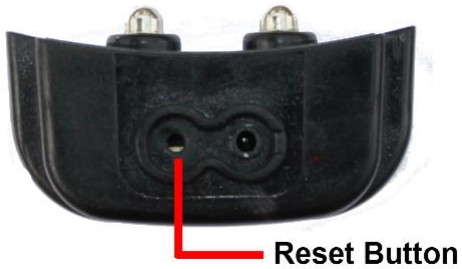
- 1) Familiarize the collars and the remote control and check the collars if they are working properly and safely before putting them on your dogs.
- 2) Always praise your dog after a punishment.

### Troubleshooting the collars:

- 1) The collar has a built-in motion sensor. The collar will go into sleep mode after few minutes if it doesn't sense any movement from the dog or if it's not in use to save the battery life. Shaking the collar will turn the collar back on.
- 2) The collar has a built-in Lithium-Ion battery that can be charge by the wall charger or on the USB port of the computer. If the collar won't hold a charge by the wall charger, try charging the collar on the USB port of the computer, if the collar charges on the USB port then the wall charger needs to be replaced.
- 3) If the collar has power but won't respond to the remote control or would only work half the time, then the collar needs to reset.

Follow these steps on how to reset the collar:

1) Take off the screw and the rubber cover off the collar then gently poke the reset button inside the hole. The red led light of the collar will start flashing after the reset button is hit.



2) Press and hold the middle vibration button of the remote control right after the red led light of the collar starts to flash and keep holding the vibration button until the collar vibrates.



**6 months warranty:**

The collars comes with a 6 months warranty, contact us at our email address [sales@dogwidgets.com](mailto:sales@dogwidgets.com) for technical support, replacement parts and replacement warranty.